



The referral you usually can't fill: **male, native Dari (Farsi) speaking** support worker, evenings and weekends, Melbourne's south-east.

Provider

TrueSide is an independent, founder-operated NDIS support business. Participants receive the same worker every shift: Anosh Mian Khel, a support worker from Melbourne's south-east Afghan community, delivering person-centred NDIS support since 2025. Faith-aware support for Muslim participants is delivered through the Hayat pathway: prayer times, halal meal preparation, privacy and family expectations understood by default.

Core supports delivered

- Assistance with self-care and daily personal activities
- Community participation and social access
- Transport to appointments, education and activities
- Household tasks and daily living assistance

Out of scope: nursing and high-intensity supports, behaviour support, restrictive practices, SIL, SDA, plan management. Out-of-scope referrals are declined honestly and redirected.

Participants & pricing

- Plan-managed and self-managed participants (not currently registered for NDIA-managed)
- Rates at or below NDIS Pricing Arrangements 2025-26, GST-free
- Correct item codes on every invoice, 7-day payment terms
- Schedule of fees, service agreement and consent forms provided before support begins

Referral process

- Referral acknowledged within **1 business day**
- Free meet and greet at the participant's home within **7 days**
- Compliance documents sent **same day** on request
- Progress notes available on request; family involvement respected without overriding participant choice

Refer online in two minutes: trueside.com.au/referrals.html, or call or email directly.

Snapshot

Languages	English, Dari (Farsi) native
Coverage	Greater Dandenong, Casey: Dandenong, Noble Park, Springvale, Keysborough, Hampton Park, Cranbourne, Berwick
Availability	Weekday evenings, Saturdays, Sundays, selected weekday daytime
Worker	Male, founder-operated, same worker every shift
ABN	59 403 377 320

Credentials

NDIS Worker Screening	ID 94815052, valid to Nov 2030
Working with Children	Current (VIC)
First aid & CPR	HLTAID009/011/012
Infection control	Certified
Police check	Current
Insurance	Public liability & professional indemnity; certificate of currency on request
NDIS Code of Conduct	Acknowledged; Worker Orientation Module complete

PLAN-MANAGED

SELF-MANAGED

EVENINGS

WEEKENDS

DARI / FARSI

