

Rates aligned to the NDIS Pricing Arrangements and Price Limits 2025-26.

TrueSide charges at or below the NDIS price limits. All supports are GST-free under section 38-38 of the GST Act while an NDIS plan is in effect. Rates apply to plan-managed and self-managed participants. When the NDIA publishes updated price limits (usually each 1 July), this schedule is updated to match.

Assistance with self-care activities (registration group 0107)

Time / item	Item code	Rate
Weekday daytime (6:00 am to 8:00 pm)	01_011_0107_1_1	\$70.23
Weekday evening (after 8:00 pm)	01_015_0107_1_1	\$77.38
Weekday night (overnight, active)	01_002_0107_1_1	\$78.81
Saturday	01_013_0107_1_1	\$98.83
Sunday	01_014_0107_1_1	\$127.43
Public holiday	01_012_0107_1_1	\$156.03

Community, social and recreational participation (registration group 0125)

Time / item	Item code	Rate
Weekday daytime (6:00 am to 8:00 pm)	04_104_0125_6_1	\$70.23
Saturday	04_105_0125_6_1	\$98.83
Sunday	04_106_0125_6_1	\$127.43

Weekday evening (\$77.38) and public holiday (\$156.03) community participation are claimed at the corresponding 04-series codes in the current NDIS Support Catalogue.

Household tasks & travel

Time / item	Item code	Rate
Household tasks (house cleaning and other household activities)	01_020_0120_1_1	\$58.03 / hour
Worker travel time (metro, up to 30 min each way, where agreed)	Per support delivered	Hourly rate
Vehicle running costs (where agreed in advance)	Non-labour travel	\$0.99 / km

Notes

- Short-notice cancellations (less than 7 clear days) may be claimed at up to 100% of the agreed fee, per the NDIS Pricing Arrangements. Terms are set out in the Service Agreement.
- A shift crossing a time boundary is billed at the applicable rates in the NDIS Pricing Arrangements.
- Self-managed participants may negotiate rates. Agreed rates are recorded in the Service Agreement.
- Source: NDIS Pricing Arrangements and Price Limits 2025-26 (effective 1 July 2025, as amended 24 November 2025).