

Rates aligned to the NDIS Pricing Arrangements and Price Limits 2026-27.

TrueSide charges at or below the applicable NDIS price limits. Supports are GST-free when the relevant requirements are met. Rates are for plan-managed and self-managed participants. All pricing, travel, cancellation and service terms are confirmed in the Service Agreement before support begins.

Assistance with self-care activities (registration group 0107)

Time / item	Item code	Rate
Weekday daytime (6:00 am to 8:00 pm)	01_011_0107_1_1	\$73.58 / hour
Weekday evening (after 8:00 pm)	01_015_0107_1_1	\$81.07 / hour
Weekday active night	01_002_0107_1_1	\$82.57 / hour
Saturday	01_013_0107_1_1	\$103.54 / hour
Sunday	01_014_0107_1_1	\$133.50 / hour
Public holiday	01_012_0107_1_1	\$163.46 / hour

Community, social and recreational participation (registration group 0125)

Time / item	Item code	Rate
Weekday daytime (6:00 am to 8:00 pm)	04_104_0125_6_1	\$73.58 / hour
Saturday	04_105_0125_6_1	\$103.54 / hour
Sunday	04_106_0125_6_1	\$133.50 / hour

Evening, active-night and public-holiday community participation is claimed using the corresponding current 04-series support item and applicable price limit.

Household tasks and travel

Time / item	Item / basis	Rate
House cleaning and other household activities	01_020_0120_1_1	\$60.10 / hour
Provider travel time (metro, where permitted and agreed)	Per support delivered	Applicable hourly rate
Vehicle running costs (where agreed in advance)	Non-labour travel	\$0.99 / km

Important notes

- Short-notice cancellations may be claimed where permitted by the current NDIS Pricing Arrangements and the signed Service Agreement.
- A shift crossing a pricing time boundary is billed using the applicable rate for each portion of the support.
- Self-managed participants may negotiate rates. Any agreed rate is recorded in the Service Agreement.
- The NDIA may amend pricing during the year. TrueSide discusses and agrees any proposed service-agreement pricing change before it is implemented.
- Source: NDIS Pricing Arrangements and Price Limits 2026-27, effective 1 July 2026. Confirm current limits at [ndis.gov.au](https://www.ndis.gov.au).